The Year In Review

This was Catholic Charities of Southern Missouri’s (CCSOMO) eighth year of operations serving the vulnerable in the 39 southernmost counties of the state.

A focus of the agency’s efforts this year was on expanded disaster recovery and assisting survivors of the 2017 floods. CCSOMO participated in multi-agency resource centers (MARCs) along with other relief agencies to deliver services to disaster survivors.

The agency began working towards COA accreditation.

Financials in Review

CCSOMO’s fiscal year ended on June 30, 2017, with the following audited amounts:

| Program Expenditures | $5,388,435 |
| Direct Financial Assistance | $1,062,269 |

Volunteers

- Volunteers: 843
- Volunteered Hours: 12,491

Staffing

- Staff: 86

Clients Served

- Total Unduplicated Clients: 5,822

Services Provided

CCSOMO offers 12 programs:

- Total Services Provided: 60,523

New Programs

- Workforce Development through our Construction On-the-Job Training & Apprenticeship Program
- Consumer Credit Counseling Service (CCCS) of Springfield, Inc. became a wholly-owned subsidiary.

New Initiatives

CCSOMO acquired CCCS as part of its effort to help clients achieve self-sufficiency through improved financial health.

CCSOMO was blessed with a major gift of land on which to build a future LifeHouse East Crisis Maternity Home in Cape Girardeau.

CCSOMO initiated the process to become accredited by the Council on Accreditation (COA). Earning this accreditation process is based upon best practices in nonprofit management and delivery of services. CCSOMO leadership expects that becoming accredited will enable it to secure more funding and enhance cash flow through multi-year grant funding.

CCSOMO helped Dale Brown of Van Buren rebuild a new home after floods washed away everything he owned.
2017 Revenue Sources

Financial details in this report are from audited statements for July 1, 2016 thru June 30, 2017. Program results are from January 1 thru December 31, 2017.

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How We Help

Disaster Preparedness, Response & Long-term Recovery Services

We provide immediate aid and long-term case management services for survivors of natural disasters such as tornados and flooding.

In the aftermath of flooding in 2017, CCSOMO served over 3,600 people within 35 of 39 counties served by the agency. CCSOMO also continued to provide long-term case management from flooding that occurred in 2015 and 2016.

Family & Mental Health Counseling

In 2017, 42 individuals in 37 households benefited from this program.

Homeless & Homelessness Prevention Services

We help the homeless, those at imminent risk of homelessness, by providing intensive case management services and temporary financial support to overcome their housing crisis and lead to long-term financial stability.

In 2017, CCSOMO assisted 469 clients including 106 veterans with housing.

Home Repair & Rebuilding for Disaster Survivors, Low-Income Clients, Seniors, Veterans, & the Developmentally Disabled

With the help of volunteer labor, we repair and rebuild homes damaged or destroyed by tornados and flooding, and we make needed home repairs for low-income families, seniors, veterans, and the developmentally disabled.

CCSOMO, along with volunteers and community partners, rebuilt 51 homes.

Housing & Financial Counseling (HUD-certified)

Our HUD-certified counselors assist financially distressed individuals and families with education and guidance on budgeting and money management; and provide information needed to obtain and maintain housing.

CCSOMO served 622 clients in 569 households with services provided by a HUD-certified Housing and Financial Counselor.

LifeHouse Crisis Maternity Home & Aftercare Program

We provide safe shelter, food, clothing, and access to health care, as well as comprehensive support services for homeless, pregnant women and their babies for up to two years following birth in support of residents achieving permanent housing and self-sufficiency.

In 2017, this program served 146 clients in 49 households. Seventeen healthy babies were born by residents of LifeHouse; and 53 since the program’s inception in December 2013.

Pregnancy & Parenting Support Services (Healthy Moms, Healthy Babies)

We provide parenting and pregnancy support for low-income families.

In 2017, 107 clients were served in 62 households.
How We Help

Support Coordination for Intellectual & Developmental Disabilities

We help people with developmental disabilities acquire the services and supports they need to maximize their potential and strengthen their level of independence.

In 2017, CCSOMO assisted 670 clients in Cape Girardeau and Scott Counties.

Support Services for Veterans & their Families (SSVF)

We serve veterans and their families who are homeless or at imminent risk of homelessness through temporary financial assistance, intensive case management services, and connection to community resources.

In 2017, CCSOMO assisted 135 veterans and their families. Of those served, 84 percent of the veteran households were homeless and 16 percent on the verge of homelessness.

Workforce Development (Construction On-the-Job Training & Apprenticeship)

We partner with community workforce development partners to teach basic life skills and provide on-site job training in construction trades for the unemployed and homeless.

In 2017, its first year, 23 participants enrolled and completed training.

Consumer Credit Counseling Service of Springfield, Inc. (CCCS)

In 2017, CCSOMO expanded its effort to help clients reach self-sufficiency when CCCS became a wholly-owned subsidiary. CCCS provides clients with financial counseling to achieve financial wellness. In the first year of association, CCCS assisted 538 individuals.

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**MISSION**
Motivated by the love of Christ, CCSOMO seeks to improve the lives of the vulnerable by providing quality, compassionate social services which meet local needs.

**VISION**
CCSOMO envisions local communities and individuals working together so that people in need receive necessary social services, obtain a sense of hope, and achieve self-sufficiency.

**SERVICE AREA**
The agency serves the 39 southernmost counties in Missouri, an area that includes many of the state’s most impoverished communities.

**HISTORY**
CCSOMO is a faith-based 501 (c)(3) social services agency. Incorporated on July 24, 2009, the agency has grown exponentially to fill gaps in services across the 39 most southern counties of Missouri.

The agency has continued to add programs to serve the vulnerable. It has grown from two employees in 2010, to 86 in 2017; and from a budget of $107,551 in 2010, to $5,388,435 in 2017.

The agency has opened nine offices as of 2017, in Cape Girardeau (2), Joplin, Poplar Bluff, Sikeston, Springfield (3), and Van Buren.

Since its incorporation, CCSOMO has grown to become the leading provider of long-term disaster case management in Southern Missouri.
CCSOMO Board of Directors

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Director of Mission, Saint Francis Medical Center – Cape Girardeau

Susy Barr
Community Volunteer - Springfield

Dr. James Bollinger
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Market President, iHeartRadio - Springfield

Maura Taylor, ex-officio
Executive Director, CCSOMO - Springfield

Laura Guy-Rice, ex-officio
Chief Financial Officer, CCSOMO - Springfield
CCSOMO client Hunter Ross, and his family, were helped through the Support Coordination for Intellectual & Developmental Disabilities Program.